

## **TCL Solar Cookies Policy**

*Last updated: 15 September 2025*

### **Consent**

Each time you visit this website, you will be shown a banner to inform you how cookies are being used and buttons that give you the option to consent to the use of non-essential cookies as specified below.

### **What are cookies?**

TCL Sunpower Global B.V. and its affiliates (“TCL SunPower Global”) uses cookies on its digital platforms. A cookie is a very small text document, which often includes an anonymous unique identifier. Cookies are created when your browser loads a particular website. The website sends information to the browser which then creates a text file. Every time the user goes back to the same website, the browser retrieves and sends this file to the website's server. Find out more about the use of cookies on [www.allaboutcookies.org](http://www.allaboutcookies.org).

We also use other forms of technology (such as web beacons and, in apps, software development kits (usually referred to as SDKs) which serve a similar purpose to cookies, and which allow us to monitor and improve our digital platforms. When we talk about cookies in this Cookie Policy, this term includes these similar technologies. If you would like more information about our privacy practices, please consult our [Privacy Policy](#).

### **What types of cookies does TCL Sunpower Global Use?**

We describe the categories of as below.

#### **Strictly necessary cookies**

These cookies are required to enable core functionality. Without these cookies, we will not be able to display all the elements of the page to you properly.

#### **Cookies to measure website performance**

These cookies help us improve or optimise the experience we provide. They allow us to measure how visitors interact with digital platforms and we use this information to improve the user experience and performance of digital platforms. These cookies are used to collect technical information such as the last visited website, the number of pages visited etc

#### **Cookies to track your online behaviour for targeted advertising purpose**

We use these cookies to collect information about your browsing habits to make advertising more relevant to you and your interests. They are also used to limit the number of times you see an advert as well as help measure the effectiveness of an advertising campaign. We may share this information with other parties who help manage online advertising.

#### **Third parties**

Your use of our digital platforms may result in some cookies being stored that are not controlled by us. This may occur when the part of our website you are visiting makes use of a third-party

analytics or marketing automation/management tool or includes content displayed from a third-party website, for example, YouTube or Facebook. You should review the privacy and cookie policies of these services to find out how these third parties use cookies and whether your cookie data will be transferred to a third country. A list of the third parties who place cookies on our platform with detailed information on each cookie – its name, purpose and lifespan is described in the cookie banner when you unfold the relevant cookie category.

## **How to withdraw a consent?**

You can withdraw given consent at any time by clicking on the button to "Only necessary cookies" at the bottom of the webpage or clicking this link which will revert you to the cookie banner and changing your preferences. However, your withdrawal of consent will not affect the processing of information from cookies that we obtained while consent was still given.

## **Contact us**

You may contact us at Schumannstraße 27, 60 325 Frankfurt am Main, Germany, at [data-protection@sunpowerglobal.com](mailto:data-protection@sunpowerglobal.com), and by phone at 0 800 000 798 0. Our DPO for SunPower GmbH can be contacted at [GermanDPO.sunpowerglobal@twobirds.com](mailto:GermanDPO.sunpowerglobal@twobirds.com) and at Bird & Bird DPO Services SRL, Avenue Louise 235 Box 1, 1050 Brussels, Belgium.

You can also reach out to TCL Sunpower Global by [contacting us](#).

## **Changes to the Cookies Policy**

We may update this cookies policy and we would encourage you to review the policy from time to time to stay informed of how we are using cookies. This cookies policy was last updated on **15th September 2025**.